

Hollabaugh Bros., Inc. CSA

Frequently Asked Questions - Terms & Conditions

Q: What is a CSA and what's the hype??

A: CSA stands for "Community Supported Agriculture,". Hollabaugh Bros. offers "shares" to the public. Typically the share consists of a box of produce, but other farm products may be included. Interested consumers purchase a share (aka a "membership" or a "subscription") and in return receive a bag of local farm-grown products each pick-up during the designated period of time. CSAs give you, the consumer, better control over your food and its quality and nutritional values. They give us, the farmer, guaranteed support to maintain our farmland, which of course then supports the local economy! It's a win-win all around.

Q: When does the Hollabaugh CSA begin?

A: Our summer CSA will begin June 30. The summer option will run for 12 weeks, ending September 15. Our summer/fall option will run for 20 weeks, ending November 11. It will be a weekly CSA, meaning that every week for the term you select, a share will be available for pick-up. Fall registrations will be available for folks who choose only the summer option at this time.

Q: Where do I pick up my share?

A: You will select your pick-up location on the application form. Options include:

- Pick-up at the Hollabaugh Bros., Inc. retail farm market at 545 Carlisle Rd. Biglerville, PA. Pick-up is Friday or Saturday of each week, 8am to 5pm.
- Pick-up at the Gettysburg Farmers' Market, Lincoln Square Gettysburg. Pick-up is Saturdays, 7am – noon. Members will have to pick up their shares at the home market when farmers' market is not in session.
- Pick-up at Cassell's Grille*, 5 W. Pine St. Mt. Holly Springs, PA. Pick-up at this location is Thursdays, 4:30 – 5:00pm.
- Drop-off at 160 N. Orange St., Carlisle PA*. Pick-up at this location is Thursdays, 4-6pm.

*A minimum of five participants is necessary for this delivery option. Delivery is free with 15 registrations, so spread the word to your friends! A \$5 weekly delivery charge per registrant will apply for this delivery option otherwise (will be charged separately).

Q: What is the size and cost of the share?

A: Hollabaugh Bros. will be offering one fruit and vegetable share size for its CSA, designed to feed 2-4 people for one week. The costs for the fruit and vegetable share are as follows:

Summer Only, 12 Weeks - \$300

Summer/Fall, 20 Weeks - \$500

On your first week, we will provide a Hollabaugh tote bag to you, into which we'll transfer each week's items. Bring your tote back each week to transport your items!

Registrants also have the option of adding on a Dairy share to their CSA. This option is *not* available without a fruit/vegetable share registration. Participants of the Dairy share will pay a \$2/week bottle deposit (\$24 for the summer season only, \$40 for the spring/summer option). Return your bottles to the market, or to any retailer that sells Apple Valley Creamery milk, and be refunded \$2/bottle at your convenience.

Registrants also have the option of adding on a Flower share to their summer CSA. Each week, you will receive a fresh bouquet of flowers to enjoy! This option *is* available without a fruit/vegetable share registration.

Q: When do I pay for my share?

A: Payment in full is required at the time you hand in your subscription application.



Q: Can I split my share with someone else?

A: Absolutely, but we will not be responsible for splitting payment and/or product.

Q: What will be in my share each week?

A: Hollabaugh Bros. will be filling the boxes each week with a variety of fresh, local, in-season produce. You can refer [here](#) for an approximate harvest chart for fruits and vegetables. Each week, you can expect to receive 5-6 different items in your box. So as to ensure you receive a nice mixture of fruits and vegetables in your box each week, Hollabaugh Bros. will be sourcing some produce from other local growers. You may receive the same item more than once throughout the duration of the CSA, however. Your CSA may also include, from time to time, non-produce items such as local eggs, cider, dry goods, etc. If you've chosen the dairy add-on, you'll receive a half gallon of milk per week, as well as a variety of cheeses, and the flower option will give you a lovely bouquet of flowers every week!

Q: Can I choose what will be in my share each week?

A: The beauty of a CSA is that it gives you an opportunity to try different fruits and vegetables that you might not ordinarily pick up on your own at a store! We do not allow substitutions for what goes in our share boxes. We will provide recipes and how-tos each week that will help you learn about new and different fruits and vegetables in your boxes. Maybe you'll find a new favorite!

Q: Anything Else?

A: One of the most popular components of our CSA here at Hollabaugh Bros. is our packet of recipes, ingredient information, and storage and freezing tips for the items in your box! You'll receive an email full of all of these things and more from the items you'll receive in your boxes.

Q: What if I want more than what's in my share, or other items from the store?

A: We encourage you to call ahead and add items onto your order. We'll be happy to pull other items and have them ready for you when you pick up your box (baked goods, bread, milk, etc.). At the time of pick-up, we'll just ask you to pay for those items at the traditional check-out.

Q: What if I'm on vacation or need to miss a pick-up?

A: Hollabaugh Bros., Inc. does not offer make-ups or refunds for missed weeks or if you're on vacation. However, we highly encourage you to have a friend or family member pick up your share. It makes a great gift! Just send us an email to notify us.

Q: What if I forget to come?

A: If you have not come, we will try to give you a call to remind you about your box. However, to maintain freshness of the items in your box, if you have not come to pick it up at the arranged location by the end of the allotted period of time, your box will be dismantled and unavailable for pick-up. Your next box will be ready to pick up the following week.

Q: I have more questions. Who do I talk to?

A: Please email us at info@hollabaughbros.com or call us at 717-677-8412 and we'll be happy to help!

Q: This sounds great! How do I sign up?

A: Fill out the attached membership agreement and send along with your check (made out to Hollabaugh Bros., Inc.) or credit card number for the cost of the CSA plus the bottle deposit (if applicable). Please check the box stating that you have read these FAQs and agree to comply with the CSA under these terms. You may drop it off at the retail market or mail it to us at: 545 Carlisle Rd. Biglerville, PA 17307. Or, register online! Just visit this page for the link to register: <http://hollabaughbros.com/our-market/csa/>.

