

Hollabaugh Bros., Inc. CSA

Frequently Asked Questions - Terms & Conditions

Q: What is a CSA and what's the hype??

A: CSA stands for "Community Supported Agriculture," and has a range of definitions. Hollabaugh Bros. offers a certain number of "shares" to the public. Typically the share consists of a box of produce, but other farm products may be included. Interested consumers purchase a share (aka a "membership" or a "subscription") and in return receive a bag of local farm-grown products each pick-up during the designated period of time. CSAs are good for everyone! They give you, the consumer, better control over your food and its quality and nutritional values. They give us, the farmer, guaranteed support to maintain our farmland, which of course then supports the local economy! It's a win-win all around.

Q: When does the Hollabaugh CSA begin?

A: Our CSA will begin May 3. The spring option will run for 8 weeks, ending June 23. Our three-season option will run for 28 weeks, ending November 10. It will be a weekly CSA, meaning that every week for the term you select, a share will be available for pick-up. Summer and fall registrations will be available for folks who choose not to opt for the three-season membership at this time.

Q: Where do I pick up my share?

A: You will select your pick-up location on the application form. Options include:

- Pick-up at the Hollabaugh Bros., Inc. retail farm market at 545 Carlisle Rd. Biglerville, PA. Pick-up is Friday or Saturday of each week, 8am to 5pm.
- Pick-up at the Gettysburg Farmers' Market, Lincoln Square Gettysburg. Pick-up is Saturdays, 7am – noon (excludes 5/19/18 – pick-up will be at the home market). This option is available for spring OR three-season members. However, three-season members will have to pick up their shares at the home market on 9/22/18 and 10/6/18 through 11/10/18.
- Pick-up at 160 N. Orange St., Carlisle, PA 17013. Pick-up at this location is Thursdays, 4:00pm – 6:00pm. A minimum of five participants is necessary for this delivery option. Delivery is free with 15 registrations, so spread the word to your friends! A \$5 weekly delivery charge per registrant will apply for this delivery option otherwise (will be charged separately).

Q: What is the size and cost of the share?

A: Hollabaugh Bros. will be offering two fruit and vegetable share size for its Spring CSA. The full share is designed to feed 2-4 people for one week. The half share is designed to feed 1-2 people for one week. At this time we do not have a half share option available for the three-season membership. The costs for the fruit and vegetable shares are as follows:

Spring Only, Full Share, 8 Weeks - \$200

Spring Only, Half Share, 8 Weeks - \$100

Three-Season, 28 Weeks - \$700 (choosing this option will give you coupons valued at more than \$50 to use in the market throughout the course of the 28 weeks, with our thanks for choosing us for the entire season!)

On your first week, we will provide a Hollabaugh tote bag to you, into which we'll transfer each week's items. Bring your tote back each week to transport your items!

Registrants also have the option of adding on a Dairy share to their CSA. This option is not available without a fruit/vegetable share registration. Participants of the Dairy share will pay a \$2/week bottle deposit (\$16 for the spring season only, \$56 for the three-season option). Return your bottles to the market, or to any retailer that sells Apple Valley Creamery milk, and be refunded \$2/bottle at your convenience.

Q: When do I pay for my share?

A: Payment is required at the time you hand in your subscription application.



Q: Can I split my share with someone else?

A: Absolutely, but we will not be responsible for splitting payment and/or product.

Q: What will be in my share each week?

A: Hollabaugh Bros. will be filling the boxes each week with a variety of fresh, local, in-season produce. Each week, you can expect to receive 5-6 different items in your box. So as to ensure you receive a nice mixture of fruits and vegetables in your box each week, Hollabaugh Bros. will be sourcing some produce from other local growers. You may receive the same item more than once throughout the duration of the CSA, however. Your CSA may also include, from time to time, non-produce items such as local eggs, cider, dry goods, etc. If you've chosen the dairy add-on, you'll receive a half gallon of milk per week, as well as a variety of cheeses!

Q: Can I choose what will be in my share each week?

A: The beauty of a CSA is that it gives you an opportunity to try different fruits and vegetables that you might not ordinarily pick up on your own at a store! We do not allow substitutions for what goes in our share boxes. We will provide recipes and how-tos each week that will help you learn about new and different fruits and vegetables in your boxes. Maybe you'll find a new favorite!

Q: Anything Else?

A: One of the most popular components of our CSA here at Hollabaugh Bros. is our packet of recipes, ingredient information, and storage and freezing tips for the items in your box! You'll receive an email full of all of these things and more from the items you'll receive in your boxes.

Q: What if I want more than what's in my share, or other items from the store?

A: We encourage you to call ahead and add items onto your order. We'll be happy to pull other items and have them ready for you when you pick up your box (baked goods, bread, milk, etc.). At the time of pick-up, we'll just ask you to pay for those items at the traditional check-out.

Q: What if I'm on vacation or need to miss a pick-up?

A: Hollabaugh Bros., Inc. does not offer make-ups or refunds for missed weeks or if you're on vacation. However, we highly encourage you to have a friend or family member pick up your share. It makes a great gift! Just send us an email to notify us.

Q: What if I forget to come?

A: If you have not come, we will try to give you a call to remind you about your box. However, to maintain freshness of the items in your box, if you have not come to pick it up at the arranged location by the end of the allotted period of time, your box will be dismantled and unavailable for pick-up. Your next box will be ready to pick up the following week.

Q: I have more questions. Who do I talk to?

A: Please email us at info@hollabaughbros.com or call us at 717-677-8412 and we'll be happy to help!

Q: This sounds great! How do I sign up?

A: Please print and fill out the membership agreement, along with your check (made out to Hollabaugh Bros., Inc.) or credit card number for the cost of the CSA plus the bottle deposit (if applicable). When you subscribe to the CSA, you will be asked to check a box stating that you have read these FAQs and agree to comply with the CSA under these terms. You may drop it off at the retail market or mail it to:

Hollabaugh Bros., Inc. Attn: CSA 545 Carlisle Rd. Biglerville, PA 17307

NEW! You can also subscribe online. Just visit this page on our website, and click on the link to fill out the online form – easy! <http://hollabaughbros.com/our-market/csa/>.

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