

Hollabaugh Bros., Inc. CSA

Frequently Asked Questions - Terms & Conditions

Q: What is a CSA and what's the hype??

A: CSA stands for "Community Supported Agriculture,". Hollabaugh Bros. offers "shares" to the public. Typically the share consists of a box of produce, but other farm products may be included. Interested consumers purchase a share (aka a "membership" or a "subscription") and in return receive a box of local farm-grown products each pick-up during the designated period of time. CSAs give you, the consumer, better control over your food and its quality and nutritional values. They give us, the farmer, guaranteed support to maintain our farmland, which of course then supports the local economy! It's a win-win all around. In a true CSA, if the crops are destroyed by mother nature, you could pay into a program in which you never receive a thing. Our diverse farm, combined with our local partnerships with other farms, guarantees you'll always receive something, and when there is bounty to be had, you reap the benefits of that, too! But you'll never receive nothing.

Q: When does the Hollabaugh CSA begin?

A: Our 2024 CSA will begin the week of April 25. The spring option will run for 8 weeks, ending June 15. The spring/summer option will run for 20 weeks, ending September 9. Our three-season option will run for 28 weeks, ending November 2. It will be a weekly CSA, meaning that every week for the term you select, a share will be available for pick-up. Depending on your selected pick-up location, pick-ups are on Thursdays, Fridays, or Saturdays. Members may opt to register season by season as well. Look for a welcome email the week before the CSA season begins. It will include details and reminders about the upcoming season!

Q: Where do I pick up my share?

A: You will select your pick-up location on the application form. Options include:

- Pick-up at the Hollabaugh Bros., Inc. retail farm market at 545 Carlisle Rd. Biglerville, PA. Pick-up is Friday or Saturday of each week, during retail market hours.
- Pick-up at 114 Marion Ave., Carlisle, PA 17013. Pick-up at this location is Thursdays, 4:00pm – 6:00pm. Free delivery!
 - If your home or workplace is within two miles of the Carlisle square, you may opt to have your CSA delivered to your home or workplace. Delivery will be Thursdays, 3:00pm – 4:30pm. A \$2.00 per week fee will be applied. We will contact you for payment of the delivery fee after we confirm your address.

Q: What is the size and cost of the share?

A: Hollabaugh Bros. will be offering two fruit and vegetable share sizes for its Spring, Spring/Summer, and Three Season CSA's. The full share is designed for 2-4 people. The half share is designed for 1-2 people. The costs for the fruit and vegetable shares are as follows:

- Spring Only, Full Share, 8 Weeks - \$256 (32.00 per week)
- Spring Only, Half Share, 8 Weeks - \$176 (\$22.00 per week)
- Spring & Summer, Full Share, 20 Weeks - \$640 (\$32.00 per week)
- Spring & Summer, Half Share, 20 Weeks - \$440 (\$22.00 per week)
- Three-Season, Full Share, 28 Weeks - \$896 (\$32.00 per week)
- Three-Season, Half Share, 28 Weeks - \$616 (22.00 per week)

(Three-season members will receive extra bonus perks throughout the course of the program with our thanks for choosing us for the entire season!)

Registrants also have the option of adding an Egg share, Dairy share, or a Bakery share to their CSA. These options are available *only* with a fruit/vegetable share registration.

- Egg Add-On - Participants will receive 1 dozen eggs each week, locally produced by Weikert's Farms.
- Dairy Add-On- Participants will receive their selected ½ gallon of Apple Valley Creamery Milk along with an additional dairy item each week. Participants will pay a \$2/week bottle deposit (\$16 for the spring season only, \$40 for the spring/summer options, and \$56 for the three-season option). Return your bottles to the market, or to any retailer that sells Apple Valley Creamery milk and be refunded \$2/bottle at your convenience.
- Bakery Add-On- Participants will receive their selected bread along with an additional bakery item – it's a surprise! – each week.

Please understand that payment for your CSA share is nonrefundable and that as a shareholder you will share in the variations that may arise in the growing season that are inherent to farming.

Q: When do I pay for my share?

A: Payment is required at the time you hand in your subscription application.

Q: Can I split my share with someone else?

A: Absolutely, but we will not be responsible for splitting payment and/or product.

Q: What will be in my share each week?

A: Hollabaugh Bros. will be filling the boxes each week with a variety of fresh, local, in-season produce. Each week, you can expect to receive 5-6 different items in your box. So as to ensure you receive a nice mixture of fruits and vegetables in your box each week, Hollabaugh Bros. will be sourcing some produce from other local growers. You may receive the same item more than once throughout the duration of the CSA, but we guarantee you won't receive week after week of endless kale! Your CSA may also include, from time to time, non-produce items such as cider, dry goods, etc. If you've chosen the dairy add-on, you'll receive a half gallon of milk per week, as well as a variety of cheeses! If you've chosen the egg add-on, you'll receive one dozen eggs each week!

Q: Can I choose what will be in my share each week?

A: The beauty of a CSA is that it gives you an opportunity to try different fruits and vegetables that you might not ordinarily pick up on your own at a store! We do not allow substitutions for what goes in our share boxes. We will provide recipes and how-tos each week that will help you learn about new and different fruits and vegetables in your boxes. Maybe you'll find a new favorite!

Q: Anything Else?

A: One of the most popular components of our CSA here at Hollabaugh Bros. is our packet of recipes, ingredient information, and storage and freezing tips for the items in your box! You'll receive an email full of all of these things and more from the items you'll receive in your boxes.

Q: What if I want more than what's in my share, or other items from the store?

A: We encourage you to call ahead and add items onto your order. We'll be happy to pull other items and have them ready for you when you pick up your box (baked goods, bread, milk, etc.). At the time of pick-up, we'll just ask you to pay for those items at the traditional check-out.

Q: What if I'm on vacation or need to miss a pick-up?

A: Hollabaugh Bros., Inc. does not offer make-ups or refunds for missed weeks or if you're on vacation. However, we highly encourage you to have a friend or family member pick up your share. It makes a great gift! Just send us an email to notify us.

Q: What if I forget to come?

A: If you have not come, we will try to give you a call to remind you about your box. However, to maintain freshness of the items in your box, if you have not come to pick it up at the arranged location by the end of the allotted period of time, your box will be dismantled and unavailable for pick-up. Your next box will be ready to pick up the following week.

Q: I have more questions. Who do I talk to?

A: Please email us at info@hollabaughbros.com or call us at 717-677-8412 and we'll be happy to help!

Q: This sounds great! How do I sign up?

A: Fill out the attached membership agreement and send along with your check (made out to Hollabaugh Bros., Inc.) or credit card number for the cost of the CSA plus the bottle deposit (if applicable). Please check the box stating that you have read these FAQs and agree to comply with the CSA under these terms. You may drop it off at the retail market or mail it to us at: 545 Carlisle Rd. Biglerville, PA 17307. Or, register online! Just visit this page for the link to register: <http://hollabaughbros.com/our-market/csa/>. **Deadline to register is April 14, 2024.** After registering, please add Ellie and Susanne's emails (ellie@hollabaughbros.com and susanne@hollabaughbros.com) to your "safe senders" list and be looking for a welcome email before the start of the CSA program!