

# Hollabaugh Bros., Inc. Winter CSA

## Frequently Asked Questions - Terms & Conditions

### Q: What is a CSA and what's the hype??

A: CSA stands for "Community Supported Agriculture,". Hollabaugh Bros. offers "shares" to the public. Typically the share consists of a box of produce, but other farm products may be included. Interested consumers purchase a share (aka a "membership" or a "subscription") and in return receive a box of local farm-grown products each pick-up during the designated period of time. CSAs give you, the consumer, better control over your food and its quality and nutritional values. They give us, the farmer, guaranteed support to maintain our farmland, which of course then supports the local economy! It's a win-win all around. Our diverse farm, combined with our local partnerships with other farms, guarantees you'll always receive a variety of produce, and when there is bounty to be had, you reap the benefits of that, too!

### Q: What is the size and cost of the share?

A: Hollabaugh Bros. will be offering two produce share sizes for its Winter CSA. The full share is designed for 2-4 people. The half share is designed for 1-2 people. The costs for the fruit and vegetable shares are as follows:

- Winter, Produce Full Share, 8 Bi-Weekly Pick-ups - \$256 (\$32.00 per week)
- Winter, Produce Half Share, 8 Bi-Weekly Pick-ups - \$176 (\$22.00 per week)

Registrants also have the option of adding an Egg share, Dairy share, or a Bakery share to their CSA. These options are *not* available without a fruit/vegetable share registration.

- Egg Add-On (\$36) - Participants will receive 1 dozen eggs each week, locally produced by Weikert's Farms.
- Dairy Add-On (\$128) – Participants will receive their selected ½ gallon of Apple Valley Creamery Milk along with an additional dairy item each week. Participants will pay a \$2/week bottle deposit (\$16). Return your bottles to the market, or to any retailer that sells Apple Valley Creamery milk and be refunded \$2/bottle at your convenience.
- Bakery Add-On (\$104)– Participants will receive their selected bread along with an additional bakery item – it's a surprise! – each week.

**Please understand that payment for your CSA share is nonrefundable and that as a shareholder you will share in the variations that may arise in the growing season that are inherent to farming.**

### Q: Where and when do I pick up my share?

A: You will select your pick-up location on the application form. Options include:

- Pick-up at Hollabaugh Bros., Inc. 545 Carlisle Rd. Biglerville, PA. Pick-up is Friday or Saturday, 10am - 4:30pm. Pick-up dates at our market are below.

Pick-up #1 – January 10-11, 2025

Pick-up #2 – January 24-25, 2025

Pick-up #3 – February 7-8, 2025

Pick-up #4 – February 21-22, 2025

Pick-up #5 – March 7-8, 2025

Pick-up #6 – March 21-22, 2025

Pick-up #7 – April 4-5, 2025

Pick-up #8 – April 18-19, 2025



**Q: What will be in my share each month/pick-up?**

A: Hollabaugh Bros. will be filling the boxes with items such as apples, potatoes, squash, local greens, and more. Your CSA may also include, from time to time, other local items, like cider, canned goods, or dry goods, etc. You can expect 5-6 different items in your box each pick-up. If you've chosen the dairy add-on, you'll receive a half gallon of your milk preference each pick-up, as well as a variety of dairy products and cheeses! If you've chosen the egg add-on, you'll receive one dozen eggs each week! Participants will receive their selected bread along with an additional bakery item – it's a surprise! – each week.

**Q: When do I pay for my share?**

A: Payment is required at the time you hand in your subscription application. Cash, check, or credit card are accepted.

**Q: When is the deadline to sign up?**

A: **The deadline to sign up for the Winter CSA is December 14, 2024.**

**Q: Can I split my share with someone else?**

A: Absolutely, but we will not be responsible for splitting payment and/or product.

**Q: What if I forget to come, on vacation, or need to miss a pick-up?**

A: If you have not come, we will try to give you a call to remind you. If we have been unsuccessful at reaching you and you have not come to pick up your share, it will be dismantled and unavailable for pick-up. Your next share will be ready to pick up the next time. Hollabaugh Bros., Inc. does not offer make-ups or refunds for missed weeks or if you're on vacation. However, we highly encourage you to have a friend or family member pick up your share. It makes a great gift! Just send us an email to notify us.

**Q: Anything Else?**

A: One of the most popular components of our CSA here at Hollabaugh Bros. is our packet of recipes, ingredient information, and storage and freezing tips for the items in your box! You'll receive an email full of all of these things and more from the items you'll receive in your boxes.

**Q: What if I want more than what's in my share, or other items from the store?**

A: We encourage you to call ahead and add items onto your order. We'll be happy to pull other items and have them ready for you when you pick up your box. At the time of pick-up, we'll just ask you to pay for those items at the traditional check-out.

**Q: I have more questions. Who do I talk to?**

A: Please email us at [info@hollabaughbros.com](mailto:info@hollabaughbros.com) or call us at 717-677-8412 and we'll be happy to help!

**Q: This sounds great! How do I sign up?**

A: Fill out the attached membership agreement and send along with your check (made out to Hollabaugh Bros., Inc.) or credit card number for the cost of the CSA plus the bottle deposit (if applicable). Please check the box stating that you have read these FAQs and agree to comply with the CSA under these terms. You may drop it off at the retail market or mail it to us at: 545 Carlisle Rd. Biglerville, PA 17307. Or, register online! Just visit this page for the link to register: <http://hollabaughbros.com/our-market/csa/>. **Deadline to register is December 14, 2024.** After registering, please add Ellie and Susanne's emails ([ellie@hollabaughbros.com](mailto:ellie@hollabaughbros.com) and [susanne@hollabaughbros.com](mailto:susanne@hollabaughbros.com)) to your "safe senders" list and be looking for a welcome email before the start of the CSA program!