

# Hollabaugh Bros., Inc. Summer CSA (Fruit & Veggie Box) Subscription

## Frequently Asked Questions - Terms & Conditions

### Q: What is a CSA and what's the hype??

A: CSA stands for "Community Supported Agriculture,". Hollabaugh Bros. offers "shares" to the public. A share consists of a box of produce and other farm products. Interested consumers purchase a share (aka a "membership" or a "subscription") and in return receive a bag of local farm-grown products each pick-up during the designated period of time. CSAs give you, the consumer, better control over your food and its quality and nutritional values. They give us, the farmer, guaranteed support to maintain our farmland, which of course then supports the local economy! It's a win-win all around. In a true CSA, if the crops are destroyed by mother nature, you could pay into a program in which you never receive a thing. Our diverse farm, combined with our local partnerships with other farms, guarantees you'll always receive something, and when there is bounty to be had, you reap the benefits of that, too!

### Q: When does the Hollabaugh CSA begin?

A: Our 2026 Summer CSA will begin June 18, 2026. The season will run for 12 weeks, ending September 3. Mt. Holly Springs & Carlisle pick-up/delivery members will have the option to register for the Fall CSA season at a later date. Continuing members from the previous season will receive a discount on the next season's registration. It will be a weekly CSA, meaning that every week for the term you select, a share will be available for pick-up/delivery. Pick-ups/Deliveries are on Thursdays. Look for a welcome email the week before the CSA season begins. It will include details and reminders about the upcoming season!

### Q: Where do I pick up my share?

- Refer to the pick-up options on the registration form. Free delivery!\*
- Delivery to your home or workplace!\*
- If your home or workplace is within **two miles** of the Carlisle square, you may opt to have your CSA delivered to your home or workplace. Delivery will be Thursdays, 3:00pm – 4:30pm. A \$2.00 per week fee will be applied. We will contact you for payment of the delivery fee after we confirm your address.

\*We will require a minimum of 8 Mt. Holly Springs/Carlisle pick-up/delivery subscriptions in order to serve the Mt. Holly Springs & Carlisle area.

### Q: What is the size and cost of the share?

A: Hollabaugh Bros. will be offering two fruit and vegetable share sizes for its Summer CSA. The full share is designed for 2-4 people. The half share is designed for 1-2 people. The costs for the fruit and vegetable shares are as follows:

Summer Only, Full Share, 12 Weeks (June 18 – Sept. 3) - \$420 (35.00 per week)

Summer Only, Half Share, 8 Weeks (June 18 – Sept. 3) - \$300 (\$25.00 per week)

Registrants also have the option of adding an Egg, Dairy, Bakery, or Flower share to their CSA. These options are available *only* with a fruit/vegetable share registration.

- Egg Add-On - Participants will receive 1 dozen eggs each week, locally produced by Weikert's Farms.
- Dairy Add-On- Participants will receive their selected ½ gallon of Apple Valley Creamery Milk along with an additional dairy item each week. Participants will pay a \$2/week bottle deposit (\$24 for the summer option). Return your bottles with your boxes at pick-ups and you will be refunded in the form of an HBI gift card at the end of the CSA season.
- Bakery Add-On- Participants will receive their selected bread along with an additional bakery item – it's a surprise! – each week.
- Flower Add-On – receive a fresh-cut and custom-designed bouquet of home-grown flowers each week!

Carlisle pick-up/delivery members will have the option to register for the Fall CSA season. Continuing members from the previous season will receive a discount on the next season's registration.

**Please understand that payment for your CSA share is nonrefundable and that as a shareholder you will share in the variations that may arise in the growing season that are inherent to farming.**

### Q: When do I pay for my share?

A: We will reach out for payment information when we reach the min. shares required to deliver to the Carlisle area. Your card will be charged at that time. You will hear from us NO LATER than June 1, 2026.

### Q: Can I split my share with someone else?

A: Absolutely, but we will not be responsible for splitting payment and/or product.



**Q: What is the 3-Week Trial?**

A: Don't know if a CSA Subscription is for you? Try the 3-week trial with the option to continue on for the remainder of the Summer or Summer/Fall season. Choose from the Full Produce Share (\$35/week = \$105) or Half Produce Share (\$25/week = \$75). Pick up dates are: June 20-23, June 27-30, and July 4-7). **This option is for new members only.**

**Q: What if I refer new Carlisle CSA members?**

A: If you refer up to 3 new Carlisle Pick-up/Delivery members, receive 2 weeks of your CSA free!

If you refer 4 to 5 new Carlisle Pick-up/Delivery members, receive 4 weeks of your CSA free!

If you refer 8 or more members, get your entire CSA season free!

**Q: What will be in my share each week?**

A: Hollabaugh Bros. will be filling the boxes each week with a variety of fresh, local, in-season produce. Each week, you can expect to receive an assortment of different fruits and vegetables in your box. So as to ensure you receive a nice mixture of fruits and vegetables in your box each week, Hollabaugh Bros. will be sourcing some produce from other local growers. You may receive the same item more than once throughout the duration of the CSA, but we guarantee you won't receive week after week of endless kale! Your CSA may also include, from time to time, non-produce items such as cider, dry goods, etc. If you've chosen the dairy add-on, you'll receive a half gallon of milk per week, as well as a variety of cheeses! If you've chosen the egg add-on, you'll receive one dozen eggs each week!

**Q: Can I choose what will be in my share each week?**

A: The beauty of a CSA is that it gives you an opportunity to try different fruits and vegetables that you might not ordinarily pick up on your own at a store! We do not allow substitutions for what goes in our share boxes. We will provide recipes and how-tos each week that will help you learn about new and different fruits and vegetables in your boxes. Maybe you'll find a new favorite!

**Q: Anything Else?**

A: One of the most popular components of our CSA here at Hollabaugh Bros. is our packet of recipes, ingredient information, and storage and freezing tips for the items in your box! You'll receive an email full of all of these things and more from the items you'll receive in your boxes.

**Q: What if I want more than what's in my share, or other items from the store?**

A: We encourage you to call ahead and add items onto your order. We'll be happy to pull those items and deliver with your box (baked goods, bread, milk, etc.).

**Q: What if I'm on vacation or need to miss a pick-up?**

A: Hollabaugh Bros., Inc. does not offer make-ups or refunds for missed weeks or if you're on vacation. However, we highly encourage you to have a friend or family member pick up your share. It makes a great gift! Just send us an email to notify us.

**Q: What if I forget to come?**

A: If you have not come, we will try to give you a call to remind you about your box. However, to maintain freshness of the items in your box, if you have not come to pick it up at the arranged location by the end of the allotted period of time, your box will be dismantled and unavailable for pick-up. Your next box will be ready to pick up the following week.

**Q: I have more questions. Who do I talk to?**

A: Please email us at [info@hollabaughbros.com](mailto:info@hollabaughbros.com) or call us at 717-677-8412 and we'll be happy to help!

**Q: This sounds great! How do I sign up?**

A: Fill out the attached membership agreement and bring to our market with payment (Cash, Visa, MC, Disc, Amex). Please check the box stating that you have read these FAQs and agree to comply with the CSA under these terms. You may drop it off at the retail market or mail it to us at: 545 Carlisle Rd. Biglerville, PA 17307. Or, register online! Just visit this page for the link to register: <http://hollabaughbros.com/our-market/csa/>. **Deadline to register is June 8, 2026.** After registering, please add Ellie and Susanne's emails ([ellie@hollabaughbros.com](mailto:ellie@hollabaughbros.com) and [susanne@hollabaughbros.com](mailto:susanne@hollabaughbros.com)) to your "safe senders" list and be looking for a welcome email before the start of the CSA program!

